

ID Protection Resources

What you need to know about Identity Theft

Identity theft is the fastest growing crime in America. Selfreliance Michigan Federal Credit Union is committed to serving and educating our members so that your accounts remain safe. This page provides general resources for members to educate themselves before ID theft occurs, and to provide resources in the worst case that you are a victim of identity theft.

If your identity is stolen, immediately let us know – your accounts will need to be closed ASAP.

Below you will find links to numerous investigative bureaus and reporting agencies:

Government Agencies		
Michigan State Police Region I Special Investigation Division	(877) MI ID THEFT (877) 644-3843	http://www.michigan.gov/identity-theft
U. S. Postal Inspection Service	Criminal Investigations Service Center Attn: Mail Fraud 222 S. Riverside Plaza Ste. 1250 Chicago, IL 60606- 6100	http://www.usps.com/postalinspectors
The Internet Crime Compliant Center (IC3)	Internet Contact Only	http://www.ic3.gov/
Federal Trade Commission	(877) 382-4357	http://www.consumer.gov/idtheft
U. S. Secret Service	Detroit Field Office (313) 226-6400	http://www.secretservice.gov/
Department of Justice	FBI Detroit Field Office 477 Michigan Ave., Fl. 26 Detroit, MI 48226 (313) 965-2323	http://www.fbi.gov/majcases/fraud/internetschemes.htm
Major Credit Card Companies		
American Express	Customer Service and General Information 1-800-528-4800	American Express Fraud Protection Center
Discover	1-800-DISCOVER 1-800-347-2683	Discover Fraud Protection
Mastercard	1-800-MC-ASSIST 1-800-622-7747	Mastercard Fraud Protection
VISA	1-800-847-2911	VISA Security & Protection
Credit Reporting Agencies		
Equifax	800-525-6285	www.equifax.com
Experian	888-397-3742	www.experian.com
Trans Union	800-680-7289	www.transunion.com
Other Sources of Help		
Call for Action	n/a	http://www.callforaction.org/publications/phishing/